

3form Limited Warranty – Lighting Components

3form warrants for a period of up to five years from the date of shipment that its Lighting components will conform to the product specifications supplied by 3form are free from defects in materials and workmanship. Claims made under this limited warranty must be submitted to 3form in writing by no later than five years after the shipment of the product. In the event of a warranty claim, 3form shall have the option to either (1) replace the product, (2) repair the product, or (3) refund the purchase price of the product. In no event does this limited warranty cover any costs relating to (re)installation or fabrication expense or any other direct or indirect loss which may result from product failure.

This limited warranty is exclusive and in lieu of all warranties, express or implied, including but not limited to any warranty of merchantability or fitness for a particular purpose, and all other liabilities or obligations on the part of 3form. 3form does not assume any obligation or liability other than those expressly set forth herein, nor authorize any representative or other person to do so. 3form shall in no event be liable for any special, consequential, or incidental damages arising out of the use or application of a 3form product.

THIS WARRANTY DOES NOT COVER:

1. Damage resulting from unusual wear and tear on the product;
2. Damage resulting from improper specification, fabrication or installation;
3. Damage resulting from failure to maintain according to 3form product usage guidelines;
4. Damage resulting from accident or abuse;
5. Damage resulting from the failure of a third-party's product and
6. Damage resulting from improper power supply, power surges or dips, control systems that are beyond the specified limits of the products and improper storage, alteration, maintenance, or service.
7. Damages resulting from any wet exposure, exterior or extreme temperature applications. Wet exposure is defined as any location where moisture exists unless a wet rated product is used. Exterior location is defined as any location outside of the enclosed, climate-controlled interior of a building. Extreme temperature range is defined as -20C to +40C

Warranty Claim Process

Any claims made under this limited warranty must be submitted in writing to:

2300 South 2300 West
Salt Lake City, UT 84119
Attn: Warranty Department

3form, upon review and approval of a warranty claim, will then provide to customer a return materials authorization form which must be completed and returned to 3form pursuant to the instructions set forth on such return materials authorization form.